

Invictus Games Toronto 2017 CIMGC “Bus Transport Vendor”

Questions and Answers

(Questions and answers are arranged in no particular order)

Q. Are the one-way travel time estimates (shown on page 35) based on using HOV lanes? These times may need to be amended because there are no HOV lanes for travel to the Aquatics Centre or York University?

Travel times are not based on using HOV lanes. Rush hour traffic was taken into consideration for the timings listed.

Q. Is the use of the 407 toll highway acceptable, and if so, how do we account for toll fees in the proposal?

Yes. The use of the 407 is acceptable. Please account for the toll fees separately.

Q. Is it the requirement that all vehicles need to be accessible, or will a combination of accessible/non-accessible vehicles be acceptable?

It is preferable that all vehicles are accessible. Invictus Games 2017 would consider a combination of the two and would work with the successful Supplier to schedule vehicles accordingly.

Q. What is the description of the required vehicles (Type 1, Type 2, Type 3)? Isn't this required so all RFP responses can be compared using the same equipment type?

Appendix F provides a sample budget format for equipment required. The Supplier can provide the information in whichever format they choose including as many individual vehicle types that are in their fleet. For example, Type 1 – motor coach with lift (side/rear), Type 2 – low floor bus with ramp, Type 3 – accessible mini bus, Type 4 – accessible van, etc. Similar vehicles will be compared accordingly.

Q. What vehicles are going to be used for dignitary transportation? Will this requirement be covered by the Land Rover sponsorship?

Dignitary transportation will be provided with a combination of transportation options. The bus service options are noted in Section 3.2.C.b/c, page 19, Games Guests to/from Venue and the Sheraton.

Q. Your specifications request vehicles 5 years or newer. Based on our experience there is not a sufficient local supply of buses meeting this requirement. Will other buses be acceptable?

Yes. They would be considered provided they are in “Excellent Working Condition”. Five years or newer would be preferable.

Q. Your specifications request propane vehicles. We feel that this type of equipment is not available with accessible features, and wonder if other types of buses will be acceptable?

Yes. The propane vehicle is noted as an example of vehicles types.

Q. Will there be volunteer drivers to cover the supply of sponsored vehicles?

No. Any vehicles provided through sponsorship must be provided with drivers.

Q. Would it be feasible to locate the Bus Marshalling Yard at the Ontario Place parking lot area?

Bus depot/yard is the Supplier’s responsibility. This location is acceptable.

Q. Will VAP’s, Vehicle Signage be provided?

Yes. Invictus Games 2017 will provide the required VAPPs/parking permits for all vehicles.